



# Service Bulletin

54

FEBRUARY 25, 1964

- TO OUR DEALERS & DISTRIBUTORS -

SUBJECT: RETURN AUTHORIZATION TAGS

- I. A REVIEW OF THE TAGS RECEIVED INDICATES THAT 70% ARE NOT FILLED OUT CORRECTLY.
- II. UNDER "DEFECTS AND COMMENTS," TELL US WHAT'S WRONG. (EXAMPLE: TRANSMISSION WON'T SHIFT, GASKETS LEAK, NO REVERSE, ETC.) THE WORD "DEFECTIVE" IS NOT DESCRIPTIVE ENOUGH TO HELP US PINPOINT THE TROUBLE.
- III. THIS INFORMATION IS NECESSARY, PARTICULARLY ON TRANSMISSIONS AND HYDRAULIC UNITS, TO ENABLE US TO LOCATE THE DEFECTS AND INITIATE CORRECTIVE ACTION AT THE EARLIEST POSSIBLE DATE.

*Jack D. Walton*

JACK D. WALTON  
SERVICE MANAGER

JDW:JR