



Service Bulletin

37

November 2, 1962

TO OUR DEALERS AND DISTRIBUTORS

SUBJECT: Transmission Repair and Replacement

This bulletin supersedes and cancels bulletin #25

(OUT OF WARRANTY TRANSMISSIONS)

Effective this date, we are discontinuing our transmission exchange program. Complete transmission replacements will NO LONGER be available on out of warranty transmissions. #5003, 5010, and 5007 (See Graph "over") transmissions are now considered out of warranty and repairs are to be made in the field using replacement parts.

It is both expensive and difficult for our dealers and distributors to continue to stock obsolete transmissions for our exchange program. We, therefore; feel that the same number of dollars, inventory wise, can be better utilized by buying transmission parts as opposed to complete transmissions. Another big advantage is that parts can be shipped easier and cheaper than complete transmissions can be exchanged.

(IN WARRANTY TRANSMISSIONS)

In warranty 5025 and 5045 (See Graph "over") transmissions will be replaced as in the past. These transmissions will be shipped to you, less transmission lubricant, IN CARTONS. It is important that you drain the lubricant, remove the shift stick, repack the unit in the shipping carton and return it to your distributor properly tagged. (See Warranty Policy)

All transmissions, (except in warranty 1962-63 transmissions) which are now in the field as a result of our exchange program, must be returned to the factory, no later than December 31, 1962. We feel 60 days is sufficient time for dealers to return transmissions to their distributors and for the distributor to return them to the factory. Transmissions received by the factory after this date will NOT receive credit. This applies to both defective units and any new units you may have in stock.

You may wish to retain the new transmissions you have in stock for out right sales. If not, we will accept the return of NEW transmissions freight collect.

Yours very truly,

WHEEL HORSE PRODUCTS, INC.

D. J. Palbykin

D. J. Palbykin,
Customer Relations Manager

DJP:csu