



Service Bulletin

41

TO OUR DEALERS AND DISTRIBUTORS

SUBJECT: SHORTAGE CLAIMS

EFFECTIVE IMMEDIATELY - NO SHORTAGE CLAIMS WILL BE HONORED UNLESS THE YELLOW QUALITY CONTROL TAG, WHICH IS PACKED WITH EACH TRACTOR AND ATTACHMENT, IS RETURNED TO THE FACTORY. WE WILL EFFECT SHIPMENT IMMEDIATELY UPON RECEIPT.

THIS TAG SERVES A TWO-FOLD PURPOSE -

FIRST: IT REPLACES ANY PARTS SHORT IN TRACTOR OR ATTACHING TOOL CARTONS.

SECOND: IT READILY IDENTIFIES THE INSPECTOR AND THE PACKER RESPONSIBLE FOR THE QUALITY AS WELL AS THE COMPLETENESS OF THE ENTIRE PACKAGE.

WE ARE CONTINUALLY TRYING TO IMPROVE OUR QUALITY AND PACKAGING TECHNIQUES AND WE BELIEVE THAT THIS POLICY WILL ASSIST US IN KEEPING OUR QUALITY AT A MAXIMUM AND SHORTAGES TO THE BAREST MINIMUM.

Jack D. Walton
JACK D. WALTON
SERVICE MANAGER

JDW:csu

DECEMBER 6, 1962